| From: | yarngoddess .[yarngoddess@hotmail.com](mailto:yarngoddess@hotmail.com) |
| :--- | :--- |
| Sent: | Thursday, April 7,2022 8:36 AM |
| To: | Molly Koehn; dpcraft@swbell.net; Marian Chin |
| Cc: | Shane Birley; Kathy Bone; jillrmenning@gmail.com; Pennie Taylor |
| Subject: | Re: CHH Membership Reconciliation between eMember and MemberPress. - edit |

Just used my fine-tooth-comb filter on the MemberPress download and found four that I need to fix start dates on - we had to do that manually.

So new membership total is 110 .
I apologize for any confusion. Still open for questions.

From: yarngoddess . [yarngoddess@hotmail.com](mailto:yarngoddess@hotmail.com)
Sent: Thursday, April 7, 2022 7:04 AM
To: Molly Koehn [mollyekoehn@gmail.com](mailto:mollyekoehn@gmail.com); dpcraft@swbell.net [dpcraft@swbell.net](mailto:dpcraft@swbell.net); Marian Chin [marianchin@comcast.net](mailto:marianchin@comcast.net)
Cc: Shane Birley [sbirley@leftrightminds.com](mailto:sbirley@leftrightminds.com); Kathy Bone [bonehometx@gmail.com](mailto:bonehometx@gmail.com); jillrmenning@gmail.com [jillrmenning@gmail.com](mailto:jillrmenning@gmail.com); Pennie Taylor [pennie_taylor@hotmail.com](mailto:pennie_taylor@hotmail.com)
Subject: CHH Membership Reconciliation between eMember and MemberPress.

Shane and I are near the end of the transition from eMember to MemberPress. We intend to go live on Friday - barring any further discoveries. If you want to look at anything on eMember, you have today to do that. BTW he is working while experiencing a case of Covid. I think we are all going to appreciate the new membership plug-in and the eventual redesign of the website by Molly and Jessica.

The first screen shot below shows the eMember statistics.
The number of "active" members shown on eMember is 140.
The 140 count is not the actual number of paid memberships because eMember is including the "expired" but "active" names that D'Anne and I have been unable to edit. We both tried a number of times and then just gave up on it.
The Life Membership count of 8 are included in that count which includes the dummy account that Tracy wanted for the Guild House sitters to use. The number of actual "active" life members is 7.

```
WP eMember - Dashboard v10.3.8
```

Dashboard Members Membership Levels Settings

Mernbership Stats

| Membership level |  | cen | 5 membe |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Indivitual Member <br> - ramily Membership | $\begin{array}{r} 235 \\ 17 \end{array}$ | ID | User | Level | Since |
| LJe Membership <br> - Student Membership | $\begin{aligned} & 8 \\ & 5 \end{aligned}$ | 315 | cCoviliams | inoividual Member | Apri 6, 2022 |
| Tatal Mermhers <br> Active Members | $\begin{aligned} & 265 \\ & 140 \end{aligned}$ | 313 | pnarthacox | Incividual Member | $\begin{aligned} & \text { March } 30 \text {, } \\ & 2022 \end{aligned}$ |
|  |  | 312 | lanette | Family <br> Membership | $\begin{aligned} & \text { March } 30, \\ & 2022 \end{aligned}$ |
|  |  | 311 |  | Intuividual Member | March 16 2022 |
|  |  | 310 |  | Individual Member | $\begin{aligned} & \text { March 5, } \\ & 2022 \end{aligned}$ |

On another screen from eMember shows that there are 13 "incomplete" registrations which means that the member never followed the link to add information and confirm their email address. Three are marked "expired" but still marked "active." Three are actually "expired" and correctly marked. Seven are legitimately paid memberships that are marked "active." Only these seven of the 13 "incomplete" can be legitimately counted as "active."

- All (265) |
- Active (140) |
- Incomplete (13) |
- Pending (0)

MemberPress lists
The screen shot below shows the count of a sort by "all memberships" that are "active" of 111. That has to be adjusted as explained below.

We have 106 members.
I know that's not what Marian and D'Anne reported at the board meeting. So take a deep breath and read on. The following breakdown is by membership level and a reconciliation is at the end.
memberpress

## Members Add Now



111 tems

A sort on MemberPress for Life Memberships shows a count of 11 - which includes one for "Webweaver" which is curently me and will change to be Jessica, two for me which will be edited on Friday, and one for Shane who is our IT person. Seven actual Life Members plus four memberships marked "until cancelled" for our convenience.
$\mathrm{m}_{\text {memberpress }}$

```
Members Add Now
```



A sort on Member Press for Student Memberships shows a count of 2.

## 0 memberpress

Members Add Now


A sort on MemberPress for Family Memberships shows a count of 7, but it appears that the Schmoker family is listed twice with the family member being counted as the primary member also. That will need to verified and corrected.

0 memberpress

Members Add Now


A sort on MemberPress for Individual Members shows a count of 91 members.
$\mathrm{m}_{\text {memberpress }}$

Members Add Now

Filter by | Individual Momber | $\vee$ |
| ---: | :--- |
| Search $\square$ |  |

## Actual Member Count Reconcilliation

Individual Members = 91
Family Members = 6
Student Members $=2$
Life Members $=7$

Total Actual Paid or Life Members $=106$
Dummy Life Accounts = 4
Possibly Duplicate Family Account $=1$
Total Active Count on MemberPress $=111$
There are no "incomplete" registrations on Memberpress because that plug-in works different.
The bottom line is that we have 106 members at this moment in time.
Diane

